

Economic Development

850 N. Hobbie Avenue, Kankakee, IL 60901

815.933.0488

www.citykankakee-il.gov

		BUSINESS RETENTION SURV	/EY						
BUSINE	SS INFORMATION								
Busines	s Name:								
	ss Owner Name:								
Busines	s Address:								
Phone:		Email:							
Year Es	tablished:	Years at current location:							
PROPE	RTY OWNER INFORMATION								
Propert	ry Owner Name:	Property Owner Address:							
	ry Owner Phone:								
If Prope	erty owner has an authorized agent								
Agent's	Name:	Agent's Address:							
	Phone:								
What a	re your primary products/services:	(1)	(2)						
What a	re your secondary products services:	(1)	(2)						
Where	do you believe a majority of your cus	stomers live? (please select all that	apply)						
•	In the City of Kankakee	•	In Kankakee County						
•	In the surrounding communities of	Bradley, •	Outside Kankakee County						
	Bourbonnais, and Aroma Park	•	Other						
On a sc	ale of 1 being low, and 5 being high, p	please rate the quality of utility ser	vices provided by/in the community.						
1.	Water	6.	Electric						
2.	Sanitary Sewer	7.	Cellular Service						
3.	Storm Sewer	8.	Internet Access						
4.	Solid Waste Removal	9.	Internet Speed						
5.	Natural Gas	10.	Other;						
For any	services rated 2 or helow please let	us know why:							

What is your **PRIMARY** business sector (please check **ONE**)

RETAIL/WHOLESALE T	<u>RADE</u>		<u>Sef</u>	VICES								
Building material, gard	en equipment, an	d supplies	Adr	ministrative	and sup	port serv	/ices					
Clothing and clothing a	ccessories store			Construction:								
Electronics and applian	ice stores			ducational Services								
Food, Grocery, and bev	erage stores		Fina	Finance and Insurance Hospital								
Furniture and home fu			Hos									
Gasoline stores	J			ursing and Residential Care Facilities								
Gasoline store with adj	joining convenien	ce store		Professional, Scientific and Technical Services								
General merchandise s	_		Real estate: Sales, rental, and leasing									
Health and personal ca				Waste Management and Remediation Services								
Miscellaneous store re				Other								
Motor vehicle sales, se		ealers	Ot.									
Sporting goods, hobby,	=		INF	IISTRIΔI								
Non-store retailers	, book and masic .	310163	·	INDUSTRIAL Advanced Manufacturing								
Whole sale trade/dura	ble goods					_						
	_			lding and C		ion						
Whole trade, non-dura	nie goods	ommunications										
Other				Consumer Goods Producer								
DEODE ATION: /chitcom				ersified								
RECREATION/ENTERTA	AINMENT		-	Durable Goods Producer								
Accommodations				Energy and Energy Utilities								
Amusement/gambling,		ndustries		Health Care and Pharmaceuticals								
Arts, entertainment an			Ind	ndustrial Goods								
Food services, drinking	places		Tec	Technology Information								
Museums, Historical Si	tes, and Similar In	stitutions	Tel	Telecommunications								
Restaurant			Tra	Transportation								
Scenic and Sightseeing	Transportation		Oth	Other								
Other												
Compared to last year,	are your sales thi	is year:	increasing	decre	asing	same	e unkn	own/no answer				
How many employees	do you have?		Full Time	Part T	ïme	Seaso	onal					
		- f										
In the last 24 months, I												
	Increased	Decreased	Same	Unkn	own/no	answer						
Full Time												
Part Time												
Seasonal												
Scasonai												
In the next 24 months,	do you anticipate	e a change in the n					nat appl	Y				
	Increase	Decrease	Same	Unkn	own/no	answer						
Full Time												
Part Time												
Seasonal												
SEASUIIAI												
				Low				High				
	ANAHARHITY -	of mankage in this	roo?		2	2	4	_				
How would you rate th				1	2	3	4	5				
How would you rate th	e QUALITY of the	workforce in this	area?	1	2	3	4	5				
How would rate the ST	ABILITY of the wo	orkforce in this are	a?	1	2	3	4	5				

Have you changed your employee	compensation rat	Yes	No				
If yes, please Check all that Apply	Increased Decreased	Full Tim	e -	Part Tim	e _	Season	al
Do you have any renovation/expar	nsion/relocation/g	growth pl	ans?				-
Renovation plansExpansion plansRelocation plans	yes yes	no no		•	Closing b		
If you answered "relocating",	"closing" or "sellir	ng" busin	ess, can y	ou tell us	your rea	asons?	(please select all that apply):
 Energy costs Identifying and assessing Lack of skilled employees Local regulations/zoning Parking Roads Business/Personal Finance 				•	Local ta: Supplier Transpo Technol	suitable xes rs ortation/ ogy (ple	any in particular? buildings in Kankakee freight ase specify pecify
If you have expansion or renovation	n plans, would yo	u like the	City to c	ontact yo	u for fur	ther ass	istance? Yes No
Please contact me at				_			
What do you see as the City's grea	test assets? (1)			_	(2)	
What do you see as the City's grea	test challenges? (1)				(2)	
Have you been contacted by other	states/communit	ies regar	ding relo	cation?	Yes	No	Unknown/no answer
If so, could you tell us what state/o	community?						
What points were made to try to e	ncourage you to	move? (1))			(2)	
Do you consider the City of Kankak	kee to be business	-friendly		Yes	No		
Could you tell us why you feel this	way? (1)				(2)		
Have you had an opportunity to in	teract with City St	aff in the	past 12 r	months?		Yes	No
If yes, can we ask what De On a scale of 1 being low, For any services rated "2" Are you a member of a Chamber o If yes, please check all that apply:	and 5 being high, or below, please	how wo	uld you ra		uality of t	he that	interaction? 1 2 3 4 5
Kankakee County Chambe Kankakee County Hispanie Black Business Council						Wome Other:	kee Restaurant Council In in networking Group "like" us
Do you know that the City has a Fa	cebook page?	Yes	No				ankakee
Do you know that the City has a W	ebpage?	Yes	No				check us out! nkakee-il.gov
On a scale of 1 being low, and 5 be	ing high how likel	y are you	to acces	s the City	's Facebo	ook or V	Vebpage for information?

Are your aware of the City's Kankakee Riv	erfro	nt N	/last	er Pl	lan?	Yes	No	Would you like more information	on? Ye	S	N	0	
Are you aware of the City's 2015 Bikeway	Mas	ter P	Plan i	?		Yes	No	Would you like more information	on? Ye:	S	N	0	
If the City were to develop a list of Area B							Nehnagg	•					
·				-	_			•	_	4 :			
On a scale of 1 being low, and 5 being hig	h, ple	ease	rate	the	qua	lity of t	the servi	ces provided by/in the communit	у.				
1. Police Protection		2	3	4	5		13	. Community College	1	2	3	4	5
2. Fire Protection	1	2	3	4	5			. Property tax (fair/equitable)	1	2	3	4	5
3. Ambulance/paramedic service	1	2	3	4	5		15	. Building permits	1	2	3	4	5
4. Streetscape maintenance		2					16	. Sign regulations	1	2	3	4	5
Streets and roads (local)	1	2	3	4	5		17	. Community Planning	1	2	3	4	5
Highways (state/federal)		2					18	. Property Maintenance C	Code	Er	nfor	cem	ent
7. Traffic control	1	2	3	4	5			(fair/equitable)	1	2	3	4	5
8. Public transportation		2					19	. Building Code Enforcement	1	2	3	4	5
Health Care Services	1	2	3	4	5		20	. Zoning Enforcement	1	2	3	4	5
10. Housing Choices	1	2	3	4	5		21	. Visitors Bureau	1	2	3	4	5
11. Child care	1	2					22	. Chamber of Commerce	1	2	3	4	5
12. Schools (K-12)	1	2	3	4	5								
For any services rated "2" or below, pleas	e let	us k	now	wh	y:								
On a scale of 1 being low, and 5 being hig	h, ple	ease	rate	the	com	nmunit	y as a pla	ace to do business based on the fo	ollowin	g cr	iteri	a	
1. Building availability		2	3	4	5		9.	Employee work ethic	1	2	3	4	5
2. Business climate		2						. Government services	1	2	3		5
3. Business mix, services	1	2	3	4	5		11	. Infrastructure	1	2	3	4	5
4. Community events		2						. Land availability	1	2		4	
 Community services 		2						. Location	1	2		4	
6. Cost of doing business					5		14	. Quality of life	1		3		5
7. Cost of living	1	2	3	4	5			. Transportation system	1	2	3	4	5
8. Customer/supplier availability	1			4				. Workforce/labor market		2			5
								. Other	1	2		4	5
For any items rated "2" or below, please I	et us	kno	w w	hy:									
On a scale of 1 being not likely, and 5 being	ng ve	ry lik	cely,	hov	v like	ly are	you to at	ttend workshops/meetings on					
Social Media Marketing	1	2	3	4	5		Rucino	ss Financing	1	2	3	4	5
Promoting your business at City Events								orhood Meetings	1		3		5
Workforce development		2						igs with Mayor and/or Alderman?			3		5
Business to Business Networking		2	3	4	5		Meetin	gs with Mayor and/or Aldermant	. 1	2	Э	4	5
Are you interested in being contacted by	City [©]	Staff	to d	liscu	ss ar	ny alies	stions or	concerns you may have?					
,	, -					., 4		,					
No Yes. Please contact me	at			hon			_	Email					
Any additional comments you would like	to ma	ake?											
Thank you.													
BUSINESS RETENTION SURVEY DRAFT 2.0 REV. 5.01.2019	4.	29.2	019										

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